



LAS VEGAS BUSINESS/COMMUNITY UPDATE August 31, 2020

Cox Las Vegas Customers Are Counting On Us

- To support working and learning from home, Cox Las Vegas has raised data allowances 25% for all customers to 1.25 terabytes to make it easier for customers to stay within their data plans. 1.25 TB is equivalent to nearly 1,000 hours of video conferencing or 430 hours of Netflix HD streaming per month. Additionally, Cox has provided our customers with tools and tips to help them manage their data usage. To see our tools and tips, please go to <https://www.cox.com/residential/support/tips-for-working-from-home.html>.
- We have made the Cox Digital Academy, which provides computer literacy training and educational resources to students, available to all Cox Las Vegas customers.
- Cox Las Vegas' Network continues to perform well and we are continuing to monitor, manage and invest in our network to meet the increasing demands of work-from-home and learn-from-home; see the NCTA dashboard for weekly updates: www.ncta.com/COVIDdashboard.

Cox Las Vegas Is Here For Southern Nevada

- In August, Cox Las Vegas donated 45,000 filtered and 25,000 surgical masks to UMC with a value of \$135,100.
- Cox's 13th annual Back to School Fair went virtual this year! This robust and engaging website helped parents and students prepare for the virtual school year. Check out the 24/7 resource at www.CoxBackToSchoolFair.com
- Cox and the Clark County School District have partnered to provide Cox's *Connect2Compete* (C2C) residential internet service to qualified disadvantaged families in Clark County through the new "Connecting Kids" coalition. This partnership is focused on providing internet connectivity, which is subsidized by CCSD, to families who have school-aged children that qualify for the Free and Reduced School Lunch Program or live in government assisted housing. Additionally, at the request of CCSD, Cox will be providing content filtering on all internet connections that are subsidized by the School District. Should a family be unable to connect to the internet using Cox's Self Install Kit, a professional installation will be provided at no cost to the family.
- As students head back to school, Cox is also offering the first two months of Connect2Compete internet service free to all new C2C customers who enroll between July 21st and September 30th.
- Connect2Compete customers also are given free access to Cox Complete Care, our remote desktop and phone support service.
- Following the 2 free months of service, Connect2Compete families are charged \$9.95/month for High Speed Internet (25 Mbps x 3 Mbps) with no contract, no deposit and a free modem.

Supporting our Cox Las Vegas Workforce

- As part of our continued efforts to support our employees, Cox provided all full-time employees with a \$1,000.00 tax-free COVID-19 Disaster Relief Payment; and all part-time employees received a \$500.00 tax-free payment. The disaster relief payment can be used to support the individual needs of each employee as they manage through the issues surrounding Covid-19.
- To encourage civic engagement, Cox is providing all employees with up to six hours of paid time off per year to exercise their right to vote in federal, state and local primary and general elections.